



Lead Work Teams

Duration: 2 Days

Course overview

Much time and effort is spent in organisations on developing managers. The return on investment is often questioned, as people are able to learn a lot about managing a team/section, but not necessarily about leading their people.

This course has been designed to provide an insight to what is needed to be a leader, and provide tools to help people implement more leadership. In some ways this course is "Leadership 101". Regardless of position and stature, everyone will learn something.

Topics included

- The need for leadership
- Human relations within a team
- Delegation skills
- Creating a motivating environment
- Managing performance
- Problem solving and decision making
- Managing and resolving conflict
- Coaching and mentoring

This course is ideal for

- Anyone endeavouring to improve the workplace through enhanced leadership
- Those who want to implement more contemporary leadership initiatives

Learning Outcomes

Participants will be able to:

- Differentiate between management and leadership concepts.
- Identify the impact of improved leadership on working relationships.
- Measure goals
- Describe the impacts personality and emotional intelligence has on the workplace and working relationships.
- Develop people skills as part of working in a team
- Discuss the importance of motivation and its relationship to productivity and efficiency
- Identify and implement methods to enhance and improve people performance in the workplace
- Identify methods to effectively deal with workplace conflict
- Describe how coaching can be used as an effective leadership tool, and improve workplace outcomes

Flexible Delivery

LGTI can deliver this course at our training rooms or at your organisation.

Register

Please contact LGTI for more details and for a quote.